



OHIO COUNTY WATER DISTRICT

Eric Hickman, P.E.
General Manager
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124 East Washington Street
P.O. Box 207
Hartford, Kentucky 42347

Phone: 270-298-7704
Fax: 270-274-3676
www.ocwdky.org

BILLING SCHEDULE

Bills are due on the **10th of each month by 4:00 pm**. A penalty is added to the account on all payments made after 4:00 pm. If the 10th falls on a holiday or weekend, you will have until 4:00 pm the next business day to avoid the penalty of 10 percent of the current gallons sold. All accounts not paid by the due date are subject to **disconnect**. Disconnect notices are mailed each month after the 10th. This notice will provide the last day to pay and the actual disconnect date. Failure to receive your bill or disconnect notice does not relieve the customers of penalty or disconnect. If you fail to receive your bill or disconnect, please contact the office at 270.298.7704.

\$90.00 DEPOSIT

This deposit must remain on your account for 12 full billing cycles. After 12 billing cycles paid, you can request for the deposit to be credited to your account if your account has had no penalties/late fees for the full 12 months consecutively. If you move or request for services to be disconnected before 12 full billing cycles, your deposit will be applied toward your final bill. Any remaining funds from your deposit that resort in a credit will be refunded to the customer in the form of a check the following billing period. These refunds are mailed to the customer's final bill address. Please allow up to 3 weeks for refunds to be issued. Any remaining balance owed will be mailed to your final bill address and will be due the 10th.

- Deposits may be waived for customers whose current or previous account has no record of late fees/penalties for the last 12 months consecutively from the most current billing history.
- If your deposit has been waived, you are subject to owe this deposit if services are ever disconnected due to non-payment plus any other applicable charges.

PAYMENT METHODS

- ACH Bank Draft- Must fill out form and provide a voided form. This is drafted out of your checking account on the 10th of each month. No charges apply.
- Money Order (In office or mailed)
- Check (In office or mailed)
- Drop Box (Check or money order payments only please)
- Credit Card Payment by phone (Driver's License Verification Required) * fees apply
MC, Visa, Discover accepted
- Online *fees apply (see below)

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Registration required. Please have your bill to complete the registration online.



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Be careful when mowing around your meter!



**If damaged, you will be charged
\$165.00 to replace the radio read unit.**